



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2025/B/6117818  
Dated/दिनांक : 07-04-2025

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	21-04-2025 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	21-04-2025 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	75 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Chemicals And Fertilizers
Department Name/विभाग का नाम	Department Of Fertilizers
Organisation Name/संगठन का नाम	Rashtriya Chemicals And Fertilizers Limited (rcf)
Office Name/कार्यालय का नाम	Rcf Ltd Thal Alibag
क्रैता ईमेल/Buyer Email	buycon68.rcflr.mh@gembuyer.in
Item Category/मद केटेगरी	Repair, Maintenance, and Installation of Plant/ Systems/Equipments (Version 2) - Industry Unit; Electrical System or Installation, COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR APC-UPS; Service Provider
Contract Period/अनुबंध अवधि	3 Year(s) 1 Day(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid

**Bid Details/बिड विवरण**

<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	3 Days
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation
<b>Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है</b>	Yes
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

**EMD Detail/ईएमडी विवरण**

Required/आवश्यकता	No
-------------------	----

**ePBG Detail/ईपीबीजी विवरण**

Required/आवश्यकता	No
-------------------	----

**MII Compliance/एमआईआई अनुपालन**

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM\\_No.1\\_4\\_2021\\_PPD\\_dated\\_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

**Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

PRICED\_BREAKUP - [1744003187.xlsx](#)

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Buyer to mention scope of work:**[1744003194.pdf](#)

**Terms and Conditions/ Deductions etc to be mentioned by Buyer as per their requirement:**[1744003196.pdf](#)

**Any other details to be mentioned by buyer for repair work:**[1744003198.pdf](#)

**Any other details to be mentioned by buyer for repair work:**[1744003200.pdf](#)

**Repair, Maintenance, And Installation Of Plant/ Systems/Equipments (Version 2) - Industry Unit; Electrical System Or Installation, COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR APC-UPS; Service Provider ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of Premise	Industry Unit
Type of Item/Product/System to be repaired or Installed	Electrical System or Installation , COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR APC-UPS
Consumables to be provided by	Service Provider
Spare parts to be provided by	Service Provider
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Project based requirement (quantity to be kept as 1)	Additional Requirement/अतिरिक्त आवश्यकता

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Project based requirement (quantity to be kept as 1)	Additional Requirement/अतिरिक्त आवश्यकता
1	Ramakant Namdev Shelke	402208,RCF LTD THAL UNIT ALIBAG	1	<ul style="list-style-type: none"> <li>Estimated Cost of Spare/Consumables/Items on Reimbursement basis in Rs (please input 0 if not applicable) : 0</li> </ul>

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### 2. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

## SCOPE OF WORK

- The technical details of all systems is mentioned in **Annexure-IIA** which are covered under AMC.
- In this AMC of UPS, all parts of UPS are covered under the AMC, except batteries. Party shall replace all defective / failed hardware/software of UPS without any extra charges.
- Party will provide unit rate of batteries for the APC UPSs. The rate of batteries will remain firm throughout AMC period of Three years. As and when required, AMC contractor will replace the faulty batteries with the new one with rate mentioned in the order and return faulty battery to IT department.
- Party will supply new batteries through proper Challan/Tax Invoice, replace the batteries at the installed location of UPS, bring back old batteries to IT Dept.
- Party shall provide any additional hardware / software needed to ensure reliable operation of complete system without any extra charges.
- Party shall attend breakdown / preventive maintenance calls within 24 hours from the time of intimation.
- Party should ensure availability and supply of spares required for maintenance of UPS.
- Party shall carry out scheduled quarterly visits to RCF Thal for routine check-up & submit report of the same after the visit. Party shall review system maintenance logs, conduct general physical inspection, perform system diagnostics, check communication integrity and performance, perform device level diagnostics, and submit the report. Required tool tackles and manpower should be provided by the AMC contractor.
- Preventive Maintenance should be carried out on quarterly basis.
- Party shall offer unlimited access to RCF for all support needs from customer response centre on round the clock basis on all days including holidays.
- After every visit, party shall submit a report highlighting the status of the system and offer any suggestion/s for improvements.

12. Party shall give assistance to RCF Engineer in modification of configuration and in software maintenance.
13. During AMC period, faulty parts will be replaced with new parts. Replaced item will become the property of RCF and faulty item will become the property of the contractor, during the tenure of AMC period.
- 14. RCF reserves right to add/remove any no. of UPS from the contract. Contractor will be informed about such changes, if required, at the beginning of the quarter.**
15. Quarterly Bill to be submitted by the contractor, only after completing all pending calls in the quarter.
16. Batteries replaced will have warranty period of Three years.

### Annexure-IIA

#### **PART- A Technical details of APC Schneider make UPS System**

##### **1. 48 KVA Primary UPS SY16K48H-PD IT Server Room Thal: -**

<b>Sr. No.</b>	<b>Description</b>	<b>Serial No./Model/ Part No./Qty</b>	<b>QTY.</b>
1	Firmware Revision:	550.0410.1	1 SET
2	Serial Number:	QD2140140098	
3	16 K Power Modules	2 Nos	
4	Battery System	Main Frame	
5	Intelligence system MIM	QD2140110372	
6	Intelligence system RIM	QD2140110369	
7	ATS	7 Nos Installed in Rack	
8	Bypass System	QD2140140150	
9	Power Distribution Modules 6 Nos. Power Distribution Modules including circuit breaker (RCD) - 3 Wire, 32A, IEC309, Minimum length 300 cm	PDM1332IEC-3P - 6Nos	
10	Power extender cables	18 Nos	
11	Metering System	6	
12	Electrical	230V, 4 Wire, 50Hz	

13	Status	Working Condition	
----	--------	-------------------	--

**2. 48 KVA Secondary UPS SY16K48H-PD IT Server Room Thal: -**

Sr. No.	Description	Serial No./Model/ Part No./Qty	QTY.
1	Firmware Revision:	550.0410.1	1 SET
2	Serial Number:	QD2141140153	
3	16 K Power Modules	2 Nos	
4	Battery System	Main Frame	
5	Intelligence system MIM	QD2141110454	
6	Intelligence system RIM	QD2141110451	
7	Bypass System	QD2141140124	
8	Power Distribution Modules 6 Nos. Power Distribution Modules including circuit breaker (RCD) - 3 Wire, 32A, IEC309, Minimum length 300 cm	PDM1332IEC-3P - 6Nos	
9	Power extender cables	18 Nos.	
10	Metering System	6	
11	Electrical	230V, 4 Wire, 50Hz	
12	Status	Working Condition	

**PART- B Supply of Batteries of APC Schneider make UPS System**

Sr. No.	Description	Serial No./Model/ Part No.	QTY.
1	APC UPS Battery Module	SYBTU2-PLP	10

**Note:**

**Tenure of the contract:** The contract shall be valid for a period of **THREE y**

ears from 01.05.2025.

**E-REVERSE AUCTION SHALL BE CONDUCTED AFTER OPENING OF PRICE BID WITH H1 BIDDER ELIMINATION PER GeM MODALITIES.**

\*\*\_\*\*\_\*\*

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---